

Network Navigator

Turn network blind spots into clarity, resilience and control

Your network is the backbone of business productivity, but for many organisations, it's running with blind spots. Hidden risks such as outdated hardware, unsupported software, or misconfigurations can quietly drain resources, open security gaps and slow down user experience. At the same time, staff expect applications to perform flawlessly, whether they're in the office or working remotely.

Roc's Network Navigator service brings your infrastructure into focus. By mapping your environment - from physical cabling through to routing and application flows - it reveals what's really happening across your network. You'll see exactly which devices are approaching end of life, how applications are consuming bandwidth, and where performance or security risks are building up.

Delivered as a one-off engagement, Network Navigator provides a detailed customer report with actionable insights. For organisations that need continuous assurance, the service can be extended into a managed engagement delivered through Roc's highly secure 24/7/365 MSOC.

Ideal for you if...

- ▶ You're experiencing slow applications or recurring performance issues
- ▶ You don't have a full, accurate view of your network
- ▶ You suspect legacy or unsupported hardware is still in use
- ▶ You're unsure which applications are consuming the most bandwidth
- ▶ You lack evidence to plan upgrades or justify investment
- ▶ You want to reduce downtime and prevent unexpected outages

Why Roc?

24/7/365 In house MSOC	100% UK coverage	70+ highly trained engineers	100% engineers SC or DV cleared
CYBER ESSENTIALS PLUS accredited	ISO9001 accredited	14001 accredited	27001 accredited



Service overview

See your network end-to-end

Network Navigator provides a complete map of your environment - from physical cabling to logical routing and application flows. This eliminates blind spots and gives IT leaders the clarity needed to manage networks with confidence and precision.

Stay ahead of lifecycle risks

Your custom report will highlight devices that are at or past end of life or support, complete with recommendations for replacements. This proactive visibility helps you avoid costly outages, strengthen compliance and improve your overall security posture.

Optimise application experience

Detailed traffic and usage analysis shows exactly how bandwidth is being consumed. With this intelligence, you can prioritise critical applications, resolve bottlenecks, and deliver smoother, more reliable performance to every user.

Strengthen resilience and recovery

Configuration backups and alert reviews provide a reliable baseline for faster incident recovery. With clear insights into system health, you can reduce downtime, improve response, and build operational resilience.

Extend visibility with continuous monitoring

For organisations that want ongoing assurance, Network Navigator can be extended into a managed service. Delivered through Roc's secure 24/7/365 MSOC, this option transforms one-time insight into continuous resilience - ensuring your network stays ready for what's next.

Key benefits

- ▶ End-to-end visibility of network devices
- ▶ Improved application speed and reliability
- ▶ Proactive lifecycle and security management
- ▶ Data-driven upgrade and budget planning
- ▶ Faster root-cause identification and resolution
- ▶ Increased stakeholder and board confidence

